

# JOHN DOE

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## SENIOR-LEVEL: Operations / Plant Management

Production professional with MBA and 12 years' proven track record in manufacturing leadership, continuous improvement and engineering management. Experienced with start-up and transition environments in domestic and international settings. Lean manufacturing expert who champions change and inspires teams to surpass goals by providing respectful, results-driven leadership. Well-established ability to build consensus among powerful, diverse constituents.

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Continuous Improvement • Lean Manufacturing • Cross-Functional Project Leadership  
Project Management • Cost Management • Product Innovation • Profitability Analyses • Safety Performance  
Quality Compliance • Customer Service • Client Relations • Union Negotiations  
Inventory and Waste Management • Current Security Clearance

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## PROFESSIONAL EXPERIENCE

### **GREIF BROTHERS, Lithonia, Georgia • 2006-Present**

\$2.6B world leader in industrial packaging, including steel, plastic, fibre, corrugated and multiwall containers.

#### **Plant Superintendent**

Direct daily operations for company's highly-profitable, diversified product Fibre Drum plant, providing leadership to 3 management professionals and 64 Union employees. Oversee 3 assembly lines delivering approximately 5500 drums per day, including operations planning, critical staffing, budgeting, process improvement, quality, safety and maintenance. Build productive relationships with Union leadership. Second in authority behind Plant Manager.

- Increased drums per plant hour from 7.54 to 8.58 by building consensus with Union leaders which enabled the alignment of specific talents with specific jobs and cross-training key positions.
- Reduced die change time by 17%—with zero cost expenditure—by identifying prep changes, re-positioning and color-coding tools and re-ordering steps of the process.
- Boosted overall equipment effectiveness by over 5% (from 48.6% to 53.8%) as a result of lean initiatives, enhanced maintenance support to operators, simplifying standard work forms and managing employees with respect and consideration.

### **QubicaAMF, Mechanicsville, Virginia • 1997-2006**

World's largest provider of bowling and entertainment products.

#### **Production Manager, 2005-2006**

#### **Maintenance Engineer, 1997-2005**

Recruited to maintain production equipment, spearhead process improvement, and manage environmental health & safety programs and capital projects. Promoted to lead up to 25 Production Associates, 1 Maintenance Technician and 1 Manufacturing Engineer, and manage 6 production lines shipping \$7M of product per year, including synthetic bowling panel production and package line as well as synthetic lane cleaning machine assembly lines.

- Led rapid response to competitive product offering, successfully bypassed patent hurdles and set stage for an innovative "glow" product by establishing 2 production facilities in Germany—working closely with European vendors to match company processes using available equipment. Managed inventory and order fulfillment and efficiently transported raw materials back to U.S. as part of radical change initiative for strategic termination of the product line.
- Within 2 weeks, consolidated and relocated warehouse contents from the U.K. and Sweden into a single distribution center in the Netherlands—amidst environment of skepticism, chaos and job eliminations—as a result of quickly gaining respect at all levels and successfully inspiring teams to action.

**QubicaAMF, Selected Accomplishments**, continued:

- Embraced lean initiatives by leading company's first-ever Kaizen event. Modified layout of synthetic bowling panel manufacturing process, reducing floor space by 3%, process time by 1% and parts travel by 10%.
- Originated idea to use a single, common bowling panel for left- and right-hand lanes, facilitating company's entry into coin-operated entertainment markets with the Thunder Bowl product.
- Reduced inventory-taking from 2 days to ½ day by pre-counting and organizing work-in-progress material by Bill of Materials. Navigated 5 inventory audits with zero findings.
- Saved an estimated \$20,000 as a result of profitability analysis leading to scrapping (vs. rebuilding) used machines.
- Streamlined production scheduling and helped correct significant over-production based on inaccurate forecasts by developing just-in-time scheduling system—instrumental in restarting production after Hurricane Isabel closed operations for several days.
- Increased the output of plastic rotational molding machine by 300% as a result of basic troubleshooting and leveraging specialized skills of building maintenance staff to effect repairs and improvements.
- Contributed to a healthy manufacturing environment by researching, recommending and replacing existing welding fume filtration system with innovative paint spray booths. New system installed with zero production downtime at the lowest quoted cost.
- Relocated CNC equipment from Canada to the U.S. with no negative impact to production schedules by developing key milestones for disassembly, packing, transportation, installation, startup and training.

**VIRGINIA STATE CORPORATION COMMISSION, Richmond, Virginia • 1995-1997**

Regulatory agency with oversight of business and economic interests, including utilities, insurance, state-chartered financial institutions, securities, retail franchising and railroads.

**Utilities Engineer**

Investigated underground damage as a result of utility incidents. Reported findings and made enforcement recommendations to executive committee. Worked with paralegal staff and lawyers drafting cases for commission hearings. Coordinated case investigations and monthly committee meetings. Trained new staff members on investigation procedures.

- Improved productivity (allowing staff of 3 investigators to perform the work of 5) by championing and developing Microsoft Access program that recorded case information and investigative findings, and automated portions of presentation preparations. Program also enabled upload to Internet on staff/committee activities, creating a transparent relationship between key utility stakeholders.
- Selected by Division Director to handle sensitive issues such as penalty collections and case disposition as a result of neutral and objective case recommendations.
- Recommended and developed template documents that standardized routine correspondence to key stakeholders.

CAREER NOTE: **Lieutenant Commander, U.S. Navy Reserves** (1995-Present), inactive status. Previously, Operations Officer for Carrier Strike Group and Logistics and ATFP Officer. **Lieutenant, U.S. Navy** (1988-1995). Served in Engineering and Operations positions. Noted by Commanding Officer as "Best Officer EOOW Aboard." Classified materials inventory management ranked "Best in Ships' Squadron" and management techniques recommended to other ships. Joint Service Commendation Medal. Navy Commendation Medal. Navy Achievement Medal (2). Current Top Secret Clearance.

**EDUCATION**

**Master of Business Administration**

Virginia Commonwealth University, Richmond, Virginia

**Bachelor of Science in Aerospace Engineering**

Auburn University, Auburn, Alabama