

JOHN DOE

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SENIOR-LEVEL: Operations / Quality Assurance Management

Expert at launching Greenfield sites into series production in global automotive and aircraft sectors, including 8 site launches and the world's 1st Smart Inflator.

Operations professional with 20+ years' experience in all core aspects of operations and quality assurance—supply chain, quality systems, operations processes, and logistics. Well-established ability to drive cost-savings through the relentless pursuit of continuous improvement and by coaching cross-functional global teams in the Toyota Production System (TPS) principles. Respected leader overseeing teams up to 300 members.

Strategic Planning • P&L Management • Operations Design • Business Process Improvement
Supply Chain • Engineering • Quality Systems & Metrics • Logistics • Customer Service • Client Relations
Recruiting & Training • Leadership Development • Performance Optimization

Toyota Production Systems Methodology • Certified Six Sigma Champion

PROFESSIONAL EXPERIENCE

TECT AEROSPACE, INC.

Park City and Wellington, KS • 2007-2009

\$250M provider of aerospace machined and assembled components to leading aircraft manufacturers.

Strategic Business Unit Manager

Led \$125M P&L, including supply chain, engineering, quality assurance, operations, and logistics for 2 sites supporting strategic accounts, Spirit UK and Bombardier. Managed CapEx budget of \$30M and 30 cross-functional professionals.

- Successfully launched 2 Greenfield sites, HYPERVELOCITY™ and Pylon Cell Operations, including APQP, complete supply chain, quality systems, operations, and logistics processes.
- Introduced TPS principles into company:
 - Saved an estimated 50% to 70% rework/scrap dollars through Process Failure Mode and Effects Analysis, and Process Control Plan, including Poke Yoke and Andon techniques.
 - Increased machine OEE by a projected 25% through Designed Formula for Overall Equipment Efficiency.
 - Delivered successful AS9100 site approval as a result of New Product Launch standard.
 - Developed Supply Quality auditing methodology that moved first tier suppliers to “dock-to-stock” status and saved an estimated \$200,000 annually in receiving inspection and testing resources.

CAREER NOTE: Managed Watt Quarter Horse Farm, 2005-2007. Entrepreneurial venture in breeding, raising, breaking, and selling horses. Raised, sold and donated hay to community organizations/farms.

FAURECIA INTERIOR SYSTEMS

Fountain Inn, SC • 2003-2005

\$300M global provider of automotive components to BMW and GM.

Business Unit Manager, 2006-2007

Quality Assurance Manager, 2005-2006

Directed 116+ staff across Supplier Quality, Quality Assurance and \$100M Assembly Business Unit—developing complete quality systems and operations processes for plant and assembly sites. Managed business relationships with BMW and GM, and registration of QS9000 / TS16949 automotive standards.

- Gained 22% increase in OEE by implementing a TPM approach that promoted autonomous maintenance.
- Achieved a 70% reduction in customer PPM, 46% reduction in rework, and 14% reduction in scrap for BMW Door Panel and IP Assembly by developing standardized method of work, implementing Poke Yoke and Andon techniques, and robust problem-solving to prevent recurring failure modes,
- Coached JIT principles resulting in 100% on-time delivery for 14 consecutive months.
- Slashed lead time 38% for components, and semi-finished and finished products through TPS principles.
- Led 3 major initiatives—Saturn Vu, BMW Z4 and BMW X5—from Greenfield status into series production.

COBRA METAL WORKS

Chicago, IL • 2001-2003

\$92M manufacturer of airbag precision machined components to major manufacturers.

Operations Manager

Managed high-volume operations and P&L for 3 global air bag component facilities. Intense emphasis on identifying cost-effective methods of operation. Played active role in corporate strategy development, including quality systems, operations processes and registration, market penetration, geographic expansion, and product development. Managed \$92M budget and 300 total staff.

- Transitioned the \$30M Chrysler Hybrid inflator program from Greenfield status into series production.
- Maintained 100% quality and delivery rating status to Autoliv, Takata, and GM/Chicago Powdered Metal automotive assembly plants for 22 consecutive months by applying Toyota Production System principles.
- Launched global Automotive Air Bag site in Warsaw, Poland—including supply chain, quality systems, operations, testing, logistics, and delivery of ISO/TS 16949 and ISO 14001 standards.
- Gained new business opportunities throughout Europe by passing the TS16949 audit

AUTOLIV, A.S.P., INC.

Ogden, UT • 1992-2001

\$1B worldwide provider of air bag cushions, inflators and modules to multiple OEMs.

Quality Assurance Manager, 1998-2001

Operations Manager, 1995-1998

Promoted through Quality Engineer and Supplier Quality Engineer into management roles. Developed supply chain, quality systems, and operations processes and shipping functions. Managed 44 professionals across Engineering, Customer Service, Metrology, Inspection, Data/Document Control, and Testing. Managed \$25M budget. In QA role, led 69 staff to meet daily production targets and managed strategic business relationships with Chrysler, Ford and Toyota.

- Shifted 30% of first tier supplier base to dock-to-stock status—eliminating receiving and testing inspection, and gaining productivity through MOI reduction.
- Achieved 55% improvement in labor productivity and 61% reduction in scrap and rework cost.
- Guided team launch of world's 1st Smart Inflator, the Toyota Smart Inflator MD-1.
- Led Chrysler LH team to significant wins:
 - Reduced customer returns PPM 49% through effective problem-solving, including the development and implementation of Poke Yoke and Andon techniques.
 - Improved labor efficiency 40% and on-time delivery 14% by standardizing work methods, implementing Poke Yoke and Andon techniques, and one-piece flow development.
 - Received company's top safety award in North America's through rigorous 5S policies.

PRIOR EXPERIENCE: **Senior Quality Engineer** and **Senior Engineer** for \$600M Takata, Inc., a provider of cushions, inflators and modules for multiple OEMs, 1987-1992.

- Saved \$120,000 annually by transitioning 50% of suppliers to dock-to-stock status.
- Sustained customer PPM level of 20 for 2 consecutive years.

EDUCATION

Bachelor of Science in Business Management

University of Phoenix, Phoenix, AZ